

C. Title VI Business Survey Questionnaire

Grand Avenue Title VI Survey Protocol

Business Name:

Business Address:

Would you prefer that I speak Spanish? (if needed)

Hello, my name is _____ with Logan Simpson Design Inc. We are working for the Arizona Department of Transportation (ADOT). ADOT is currently assessing alternatives to improve the traffic operation at the 59th Avenue, Glendale Avenue, and Grand Avenue intersection and the 67th Avenue, Northern Avenue, and Grand Avenue intersection. If you have any specific questions regarding the proposed improvements or specific concerns you would like addressed, you can contact Karim Dada with ADOT's Environmental Planning Group at (602) 712-8858 or by email at kdada@dot.state.az.us, or Mike Shirley with Logan Simpson Design Inc. at (480) 967-1343 or by email at mshirley@lsdaz.com.

My purpose for visiting with you today is to conduct a survey regarding the ownership of this business and its employees and customers. We are going to use the information to specifically address any potential impacts to minority, elderly, and/or low-income populations in the area. This information will be considered confidential and will not be used for any other purpose. The answers you provide will be combined with the results from other business surveys in the area and will be made public in a future environmental document. Individual answers to questions **will not** be disclosed.

These questions should only take about 15 minutes of your time. Is this a good time for you or should I come back at another time?

(Begin Title VI survey questionnaire.)

The first set of questions is intended to provide us information specifically about this business. The questions are as follows: **(interviewer to fill in survey form)**

1. What is the name of this business?
2. What year was this business established?
3. What are its hours of operation (including days of the week)?
4. What type of business do you operate? Please choose from the following:
 - ☐ Seasonal (for example, those businesses that are only open for a specific time period)
 - ☐ Service Oriented (automobile repair, etc.)
 - ☐ Retail
 - ☐ Commercial
 - ☐ Office
 - ☐ Other (if any of these preceding categories do not apply)
5. How many employees do you have? Please choose from the following ranges:
 - ☐ 0-5
 - ☐ 6-10
 - ☐ 11-15
 - ☐ 16-20
 - ☐ 21 or more
6. In your opinion, what months do you feel are your prime season?
What time of day is your busiest?
7. In your opinion, what months do you feel are your slowest season?
What time of day is your slowest?
8. In the event this proposed project required your business to be acquired and relocated, how far away would you prefer to relocate to maintain your customers and employees? Please choose from the following:
 - ☐ 0-1 mile
 - ☐ 1-3 miles
 - ☐ 3-5 miles
 - ☐ 5-10 miles
 - ☐ Anywhere in the west valley
 - ☐ Anywhere in the metropolitan area
 - ☐ Would not relocate
9. If access to your business was maintained both during and after construction, do you feel this project could affect your business? (Accept "Yes" or "No" answer only, but include a summary of comments if participant has added information.)
10. During construction, there may be congestion and long-term access changes. These long-term changes could include out-of-direction travel, one-way access, etc. If that happened, how do you think you will be affected? Please choose from the following:
 - ☐ Any changes could substantially impact this business.
 - ☐ No changes would impact this business, as long as any access is provided.
 - ☐ No changes would impact this business, as long as two-way access is provided.
 - ☐ Don't know.

These next questions will provide us information on this business' employees and customers. They are as follows:

EMPLOYEES

11. What category do your employees fit into? Please choose from the following: (check all that apply)
- ☐ Full-Time, How Many? _____
 - ☐ Part-Time, How Many? _____
 - ☐ Seasonal, How Many? _____
12. In your opinion, which of the following categories best describes your employees? Please choose from following list: (check all that apply; interviewer to explain each of these if necessary)
- ☐ All are Native American, African American, Asian American, Hispanic, or other race/ethnicity.
 - ☐ Most are Native American, African American, Asian American, Hispanic, or other race/ethnicity.
 - ☐ Some are Native American, African American, Asian American, Hispanic, or other race/ethnicity.
 - ☐ None are Native American, African American, Asian American, Hispanic, or other race/ethnicity.

 - ☐ All are elderly.
 - ☐ Most are elderly.
 - ☐ Some are elderly.
 - ☐ None are elderly.

 - ☐ All are disabled.
 - ☐ Most are disabled.
 - ☐ Some are disabled.
 - ☐ None are disabled.

 - ☐ All are female and a head of household.
 - ☐ Most are female and a head of household.
 - ☐ Some are female and a head of household.
 - ☐ None are female and a head of household.
13. How do your employees get to work and approximately what fraction of each of the following transportation choices do they use (if known)?

Car/Truck:

- ☐ Less than a quarter
- ☐ One quarter
- ☐ About half
- ☐ Three quarters
- ☐ Almost all

Bus:

- ☐ Less than a quarter
- ☐ One quarter
- ☐ About half
- ☐ Three quarters
- ☐ Almost all

Bicycle:

- ☐ Less than a quarter
- ☐ One quarter
- ☐ About half
- ☐ Three quarters
- ☐ Almost all

Walking:

- ☐ Less than a quarter
- ☐ One quarter
- ☐ About half
- ☐ Three quarters
- ☐ Almost all

- ☐ Other _____ (Interviewer to fill in answer if given.)

- ☐ Don't know

14. What is the average travel range of your employees from their homes to this business? Please choose from the following ranges:

- ☐ 0-1 mile
- ☐ 1-3 miles
- ☐ 3-5 miles
- ☐ 5-10 miles
- ☐ Greater than 10 miles
- ☐ Don't know

CUSTOMERS

15. In your opinion, which of the following categories best describes your customers? Please choose from following list: (check all that apply; interviewer to explain each of these if necessary)

- ☐ All are Native American, African American, Asian American, Hispanic, or other race/ethnicity.
- ☐ Most are Native American, African American, Asian American, Hispanic, or other race/ethnicity.
- ☐ Some are Native American, African American, Asian American, Hispanic, or other race/ethnicity.
- ☐ None are Native American, African American, Asian American, Hispanic, or other race/ethnicity.

- ☐ All are elderly.
- ☐ Most are elderly.
- ☐ Some are elderly.
- ☐ None are elderly.

- ☐ All are disabled.
- ☐ Most are disabled.
- ☐ Some are disabled.
- ☐ None are disabled.

- ☐ All are female and a head of household.
- ☐ Most are female and a head of household.
- ☐ Some are female and a head of household.
- ☐ None are female and a head of household.

16. How do your customers get to this business and approximately what fraction of each of the following transportation choices do they use (if known)?

Car/Truck:

- ☐ Less than a quarter
- ☐ One quarter
- ☐ About half
- ☐ Three quarters
- ☐ Almost all

Bus:

- ☐ Less than a quarter
- ☐ One quarter
- ☐ About half
- ☐ Three quarters
- ☐ Almost all

Bicycle:

- ☐ Less than a quarter
- ☐ One quarter
- ☐ About half
- ☐ Three quarters
- ☐ Almost all

Walking:

- ☐ Less than a quarter
- ☐ One quarter
- ☐ About half
- ☐ Three quarters
- ☐ Almost all

- ☐ Other _____ (Interviewer to fill in answer if given.)

- ☐ Don't know

17. What is the average travel range of your customers to this business? Please choose from the following ranges:

- ☐ 0-1 mile
- ☐ 1-3 miles
- ☐ 3-5 miles
- ☐ 5-10 miles
- ☐ Greater than 10 miles
- ☐ Don't know

Finally, these three questions are intended to provide us information specifically about you as the provider of information on this questionnaire. Please remember that the responses to them will be kept strictly confidential.

18. What is your name?

19. Are you the business owner and/or manager? If not, what is your job title?

20. What race/ethnicity are you?

- ☐ White
- ☐ Native American
- ☐ African American
- ☐ Asian American
- ☐ Hispanic
- ☐ Other

This concludes our survey; I, along with ADOT, would like to thank you for your participation. The information that you have provided to us will be analyzed and written into an environmental document that will be made publicly available some time next year. Individual answers to questions will be considered confidential and **will not** be disclosed. Again, if you have any more specific questions, you can contact Karim Dada with ADOT's Environmental Planning Group at (602) 712-8858 or by email at kdada@dot.state.az.us, or Mike Shirley with Logan Simpson Design Inc. at (480) 967-1343 or by email at mshirley@lsdaz.com.

In addition, a web site will be constructed some time within the next month, where you can look at all of the proposed improvements, information about these potential improvements, and obtain any of the upcoming meeting dates. Just out of curiosity, did you receive a flyer/notice of the last public meeting? ____ The web site is www.GrandAvenueCorridor.com. We would like to encourage you to continue to participate in the upcoming public meetings. Thank you and have a nice day.